

Southeastern Orthopaedic Specialists Notifies Individuals of Data Incident

Greensboro, North Carolina – December 19, 2023 – Southeastern Orthopaedic Specialists (“SOS”) announced today that it is notifying individuals whose information was involved in a cybersecurity incident.

Recently, SOS discovered a cybersecurity incident that impacted its IT systems. Immediately upon identifying the incident, SOS engaged third-party cybersecurity experts to assess, contain, and remediate the incident. Law enforcement was also notified.

While the investigation did not find any instances of fraud or identity theft that have occurred as a result of this incident, out of an abundance of caution, SOS is notifying individuals whose personal information was involved and providing resources they can use to help protect their information. SOS is offering complimentary credit monitoring and identity theft protection services through Cyberscout to affected individuals.

SOS takes its responsibility to safeguard personal information seriously and regrets any concern this incident may have caused. As part of SOS’s ongoing commitment to the security of information, the organization is reviewing and enhancing its data security policies and procedures in order to help reduce the likelihood of a similar event in the future.

Individuals with questions may contact the dedicated call center at 1-833-866-9940 from 8:00 am to 8:00 pm (EST), Monday through Friday, if any current or former patients have questions.

SOS sincerely regrets any inconvenience or concern that this matter may cause, and remains dedicated to ensuring the privacy and security of all information in its control.
